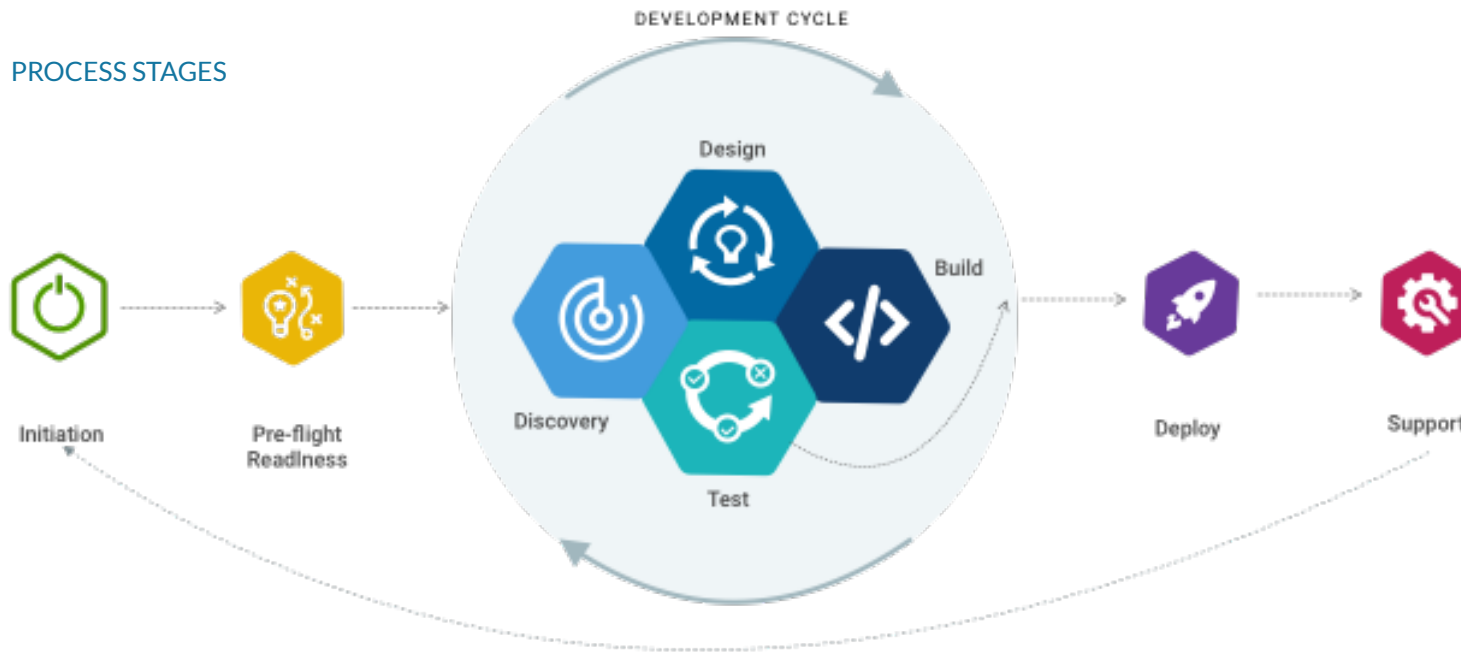# AITS METHODOLOGY

AITS teams are modernizing our development process to provide more user-centered and time-saving products. This guide highlights some of the practices & terminology you can expect as we work together.

PROCESS STAGES

DEVELOPMENT CYCLE

Design

Build

Discovery

Test

Initiation — Pre-flight Readiness — Deploy — Support

HALLMARKS

✓ *iterative*

✓ *user-centered*

✓ *collaborative*

ACTIVITIES BY DEVELOPMENT STAGE

During Discovery, we'll work with you and your team to tap into your domain expertise and identify the key objectives and expectations held by you and your end users.

Working sessions, interviews, analysis of existing workflows

During Design & Ideate, expect to see several rough drafts, and provide detailed guidance on what fits your needs.

Feedback sessions, inclusion of end user representatives, prioritization of features

As things come together during Build, you will be providing feedback on the product and end user testing results.

Early product testing and evaluation

The Test stage includes the final rounds of acceptance testing, when the product is evaluated and formally approved.

Internal acceptance testing, usability evaluations

The Deploy stage marks the product launch/introduction, where we coordinate with you to go live with changes.

Executing communication plans and training

Support & Measure includes ongoing evaluation, maintenance plans, and asupport planning for updates.

User feedback gathering, measuring costs & benefits